



## AF TRAVEL IDEAS

Incoming & Tour Operator

### GENERAL INFORMATION IN COMPLIANCE WITH THE LEGISLATIVE DECREE 196/2003 CONSOLIDATED ACT ON THE PROTECTION OF PERSONAL DATA

In accordance with the Legislative Decree 196/2003, AF TRAVEL IDEAS of Bucaletti Angela e C. SNC with headquarters in Cortona, Vicolo del Precipizio 2/a, 52044 Cortona (AR) as tour operator processing and holding personal data relating to customers in relation to the contractual relationship with AF Travel Ideas, and informs the customer on the use of their personal data and the protection of their rights:

- 1 ) The processing of data will be done through instruments suitable to guarantee security and confidentiality and can also be done through manual procedures, mechanized, computerized and telematic for the following purposes:
- a) purposes strictly related to the management of customer relations
  - b) purposes resulting from the obligations imposed by laws, regulations and the EU normative, as well as from instructions issued by the authority justified by law and institutional authorities of supervision and control;
  - c) communication of the services and products offered by our agency to its customers. Please note that the bestowal of requested data for the purpose referred to in paragraph a) is optional, but a possible rejection to provide such data from side of the party concerned and to their following process, could make it impossible to go ahead with the contractual relationship with the agency.

RIGHTS OF PARTIES CONCERNED PROVIDED BY ART. 7 D. LGS. 196/2003 The customer has the right of access at all times to the data concerning him, and obtain from the owner of the processing data:

- a) confirmation of the existence of data concerning him and the communication of such data and their origin and the logic on which it is based;
- b) the cancellation, transformation in anonymous form or blocking of the data processed in violation of the law;
- c) updating, amendment or, where interested therein, integration of the data. The customer has the right to oppose, for legitimate reasons, the processing of personal data concerning him. For this purpose he can contact our agency in the person of the owner, in his capacity as Head of processed data, domiciled for his duties at the agency's headquarters.

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